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Parking / Shuttle Link: <http://events.goground.com/CCMF>

Contact Link for support: Park@GOGROUND.com

Parking Lot Address: 2400 North Oak Street Myrtle Beach SC - Just Minutes for CCMF

Parking:

Q. When is the parking lot open?

A. The parking lot is open [on Thursday from 5-midnight](#) and [Friday thru Sunday Noon](#) to midnight.

Q. Do I use the same pass all weekend? Yes your parking pass will be scanned and validated each day. Please keep your parking pass in your window each day you park.

Q. What is the schedule for shuttles?

A. Shuttle buses will run continuously and intervals should not be above 15-20 minute wait times.

Q. My group has ADA needs, can you help with this?

A. Yes, if you have ADA needs please contact us and we will arrange your service. Park@GOGROUND.com

Q. I deleted my email, how can I receive my permit again to print?

A. No problem. A week before the event we will send a reminder email with a link to your parking pass.

Q. I didn't print my permit, how can I access my permit again?

A. A link is provided in the email sent after your purchase. You can click on the link and access your parking pass to print.

Q. Do I need a pass for the Shuttles?

A. No, we took your feedback and have included your shuttle service with your parking pass. Shuttle service is for passengers who arrived in a vehicle with a VALID PARKING PASS only.

Q. Why are you asking for my arrival time?

A. With thousands of cars arriving each day this information is important for our staff on the ground to prepare properly for arrivals. If you have this information great! Please let us know, even if you can provide an estimated time. If not that's ok, this information is not required, as we understand you may not currently know when you'd like to arrive just yet.

Q. When will your app be available?

A. The GO GROUND app will be available the week before the festival begins. You'll be able to

use this app to mark your parking location access dynamic event map, and receive up to the minute live GPS shuttle information.

Q. We purchased 2 permits can I receive a refund for 1?

A. You may request for a refund can be made by emailing Park@GOGROUND.com from the email address that was listed when purchased.

Q. Can I purchase the day of the event?

A. If we have spaces available the day of the event, you may purchase spots via our purchase page. Please prepare to have a mobile phone that can properly display your parking pass and bar code.

Q. My printer ink smeared and my bar code is fuzzy, can I still be validated?

A. Yes, our team can still confirm your parking pass if there is a printing issue. You may also provide your bar code through your mobile device by clicking on the URL provided in your email.